

BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000 www.bsis.ca.gov



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SENATE BILL 1241 QUESTIONS AND ANSWERS

ELIMINATION OF THE TEMPORARY SECURITY GUARD CARD

THE FOLLOWING ARE SOME OF THE QUESTIONS MOST FREQUENTLY ASKED OF THE BUREAU OF SECURITY AND INVESTIGATIVE SERVICES (BSIS)

- 1. **Q:** If I receive a temporary security guard card that was issued before January 1, 2003, can I continue working?
 - **A:** Yes, you are allowed to work until the expiration of the temporary security guard card, which is 120 days from the date of issuance. Extensions will not be issued past the original 120 days.
- 2. **Q:** What is the penalty if I work without a valid security guard card after January 1, 2003?
 - **A:** The company can be fined up to \$5,000 per violation and/or subject to prosecution, and the security guard can be cited by local law enforcement.
- 3. Q: Can I use fingerprint cards instead of Live Scan?
 - A: Yes, fingerprint cards are still acceptable. However, they take longer to process.
- 4. Q: Can my company electronically submit payments for more than one application?
 - **A:** No, the online system only accepts one payment at a time. However, the Bureau is in the process of updating the system to accept more than one payment at a time.
- 5. **Q:** When paying application fees online, can a credit card other than the applicant's be used?
 - A: Yes.
- 6. **Q:** Can I take the "Power to Arrest" examination online?
 - **A:** No, the "Power to Arrest" examination can only be administered by a licensed Private Patrol Operator, Training Facility or at approved in-house security locations.
- 7. **Q:** What are the acceptable forms of "Valid Photo Identification" a security guard must carry on his or her person when working under the hard-print copy approval obtained from the Bureau's Web site?
 - **A:** A valid Federal, State, City or County photo identification is acceptable.
- 8. **Q:** Can I submit my application online and then mail my payment to the Bureau?
 - **A:** No, when applying online, you also must pay the fees electronically.

- 9. **Q:** What credit cards are acceptable when submitting my application online?
 - **A:** Only Visa, MasterCard or Discover are acceptable methods of payment online.
- 10. **Q:** Does the security guard applicant have to complete the "Power to Arrest" examination prior to submitting his or her application?
 - **A:** Yes, the security guard applicant must complete and pass the "Power to Arrest" examination before submitting his or her application online.
- 11. **Q:** If I apply online and submit my fingerprints via Live Scan, how long will it take before I am eligible to work?
 - **A:** Three days after you submit your online security guard application and fingerprints via Live Scan, you can verify the Bureau's approval by checking the Bureau's "Verify a License" at http://www.dca.ca.gov/bsis/lookup.htm. It is suggested that this be checked daily until the approval is displayed on the Bureau Web site. Once the security guard has been cleared and appears on the Bureau's Web site, a screen print from the Web site may be used as an interim security guard registration.
- 12. **Q:** Where can I locate the nearest Live Scan site?
 - **A:** A listing of Live Scan sites can be obtained or viewed from the Bureau's Web site at http://www.dca.ca.gov/bsis/live scan fingerp.htm.
- 13. **Q:** Can I apply online if I do not have a credit card?
 - **A:** No, you must use a Visa, MasterCard or Discover credit card to apply.